

Setup Guide

- EERO MESH SYSTEM SERIES

Setup on Mobile Device

Step 1: Download the App & Create an Account

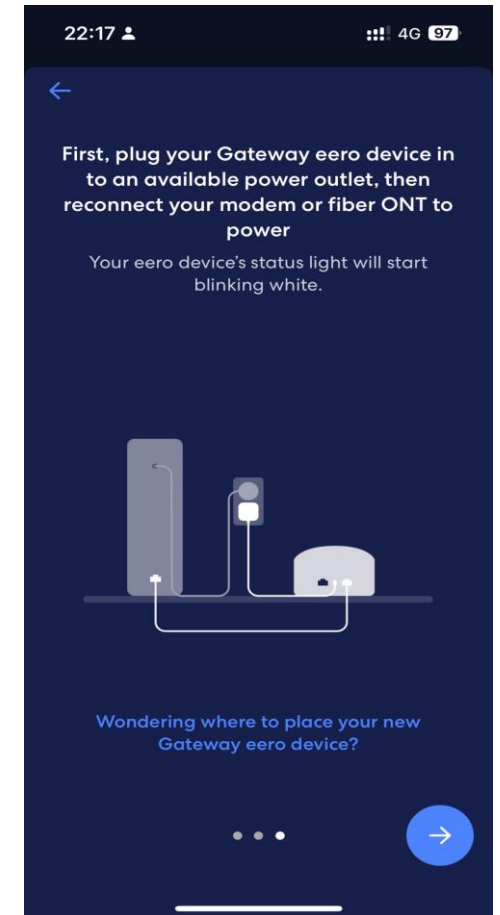
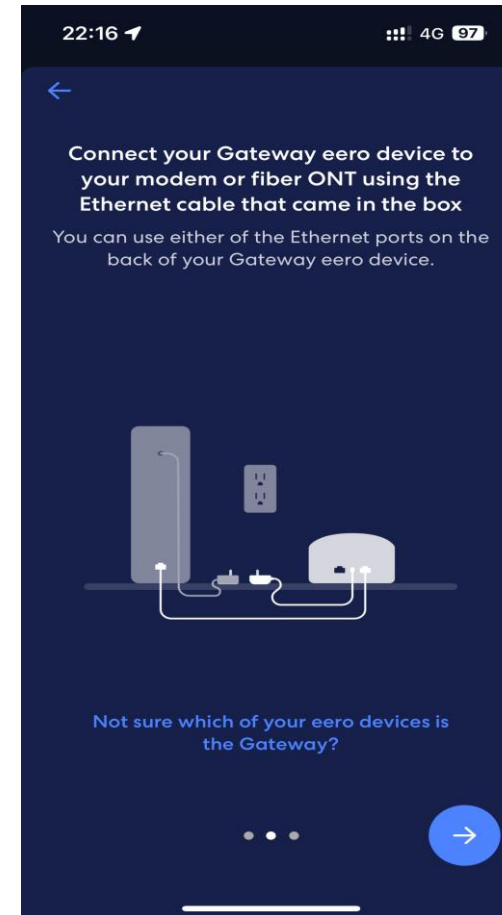
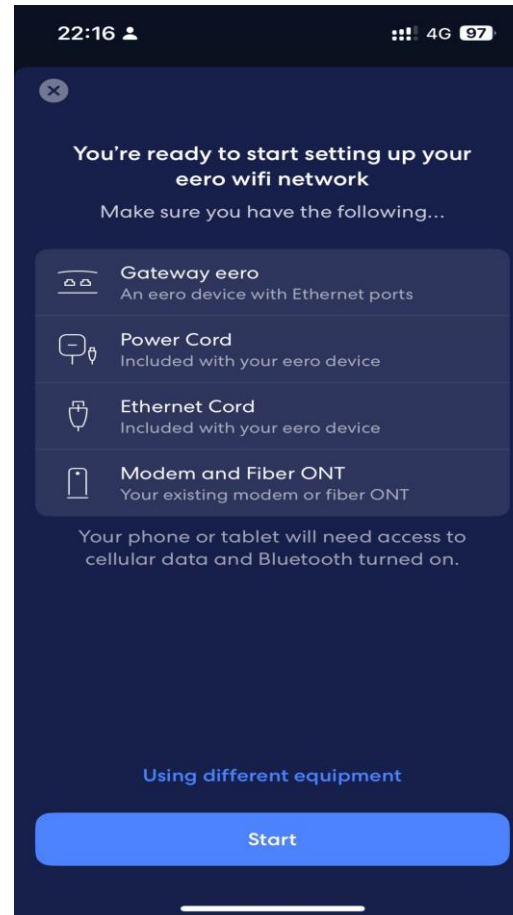
- Download the “**eero**” App from the App Store (iOS) or Google Play (Android).
- Open the app and **create an account** or sign in.

Step 2: Power On the eero Device

- Plug in your **main eero device** and wait for the LED light to start blinking blue.

Step 3: Connect to Your Modem or ONT

- Use the provided Ethernet cable to connect the eero device to **your modem or fiber ONT**.



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Step 4: Start Setup in the App

- Open the **eero App** and follow the on-screen instructions to begin setup.

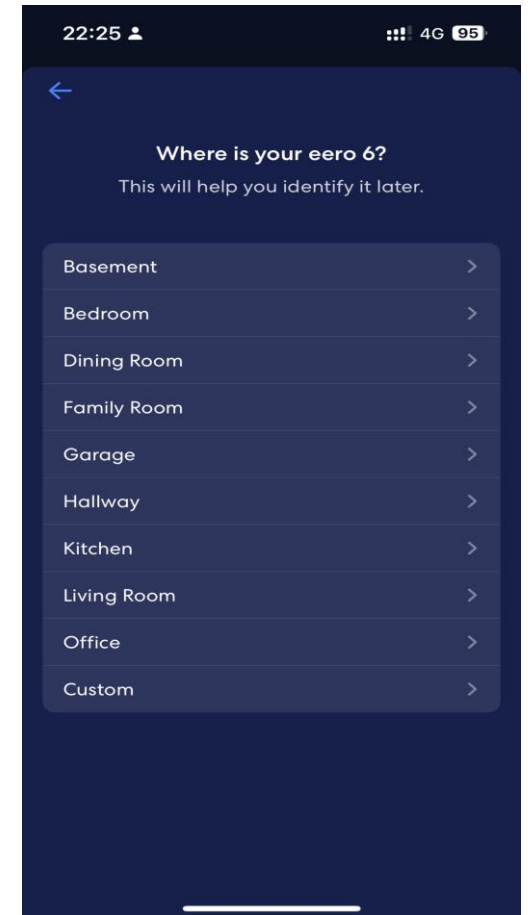
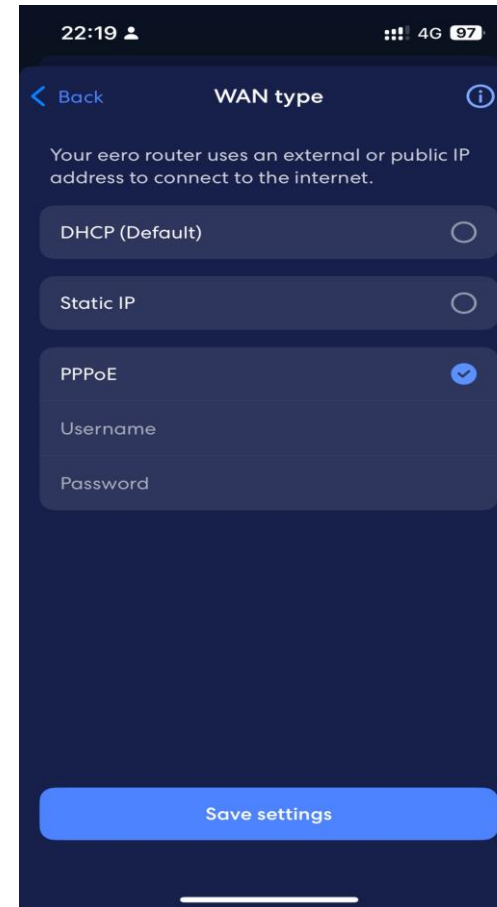
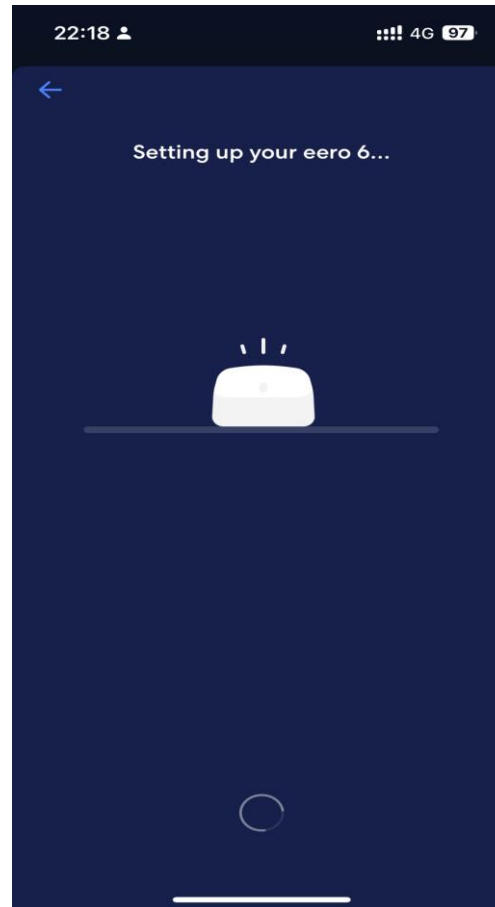
- When prompted, choose **Wan type**:

Connection Type Configuration

- **Spark**
 - Select **PPPoE**
 - Enter your Spark username and password
- **2degrees**
 - Select **PPPoE**
 - Enter your 2degrees username and password
- **Vodafone**
 - Select **DHCP**
 - No credentials are required

Step 5: Assign a Location

- Choose a **location name** (e.g., Living Room, Office) for this eero device.



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Step 6: Wait for Internet Connection

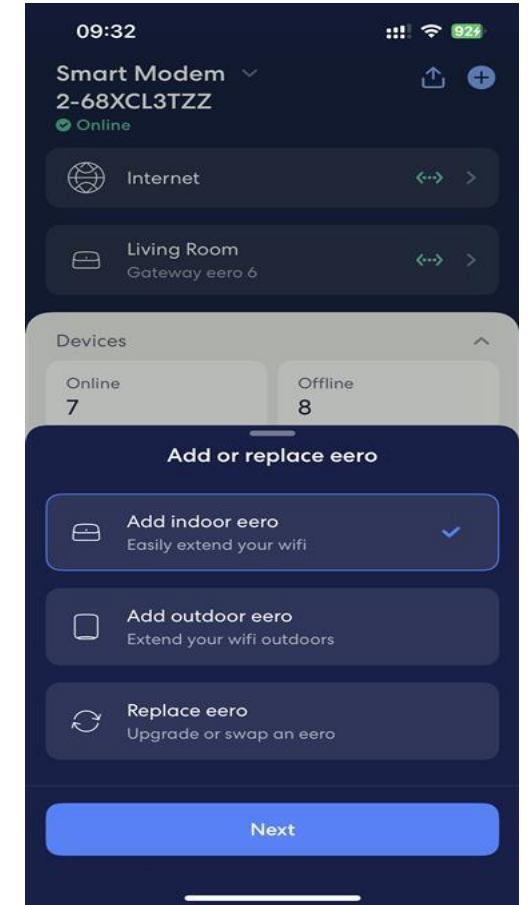
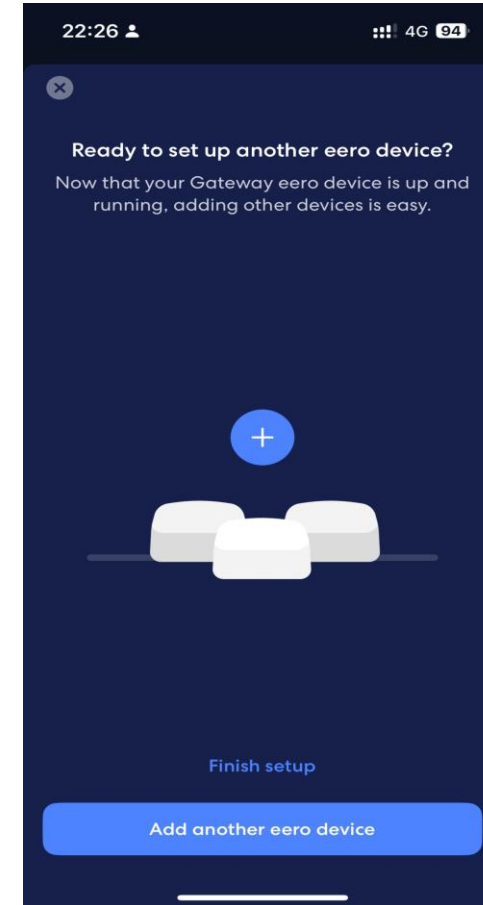
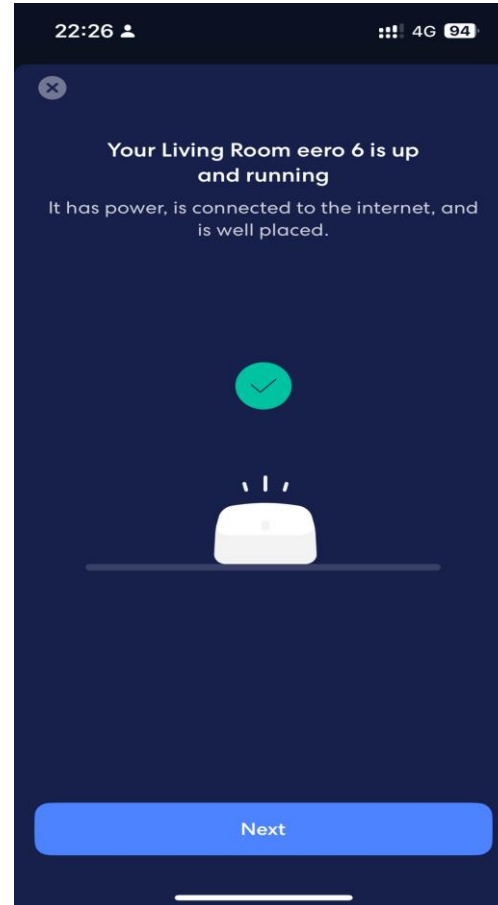
- The app will confirm when your eero device is **successfully connected** to the internet.

Step 7: Add Additional eero Devices (If Any)

- If you have more eero devices, follow the **in-app guide** to add them one by one.

Step 8: Finalize Setup

- If only using one eero, tap **"Finish Setup"** when prompted.



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Step 9: Customize Wi-Fi Settings

- Go to **Settings > WiFi Name & Password**
- Set your **Wi-Fi network name (SSID)** and a **secure password**
- Go to Settings > Network Settings > ISP Settings, enable **Uplink VLAN**, Set the VLAN ID to **"10"**

